

# MV MARAN HERCULES

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## Real Time Reporting

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Mar 18th, 2020

Port Louis



# MV MARAN HERCULES

Task	Time	Task detail
Real Time Reporting	02:17:21	<p>Dear all, Please note that we will be using a system of Real Time Reporting for this call. Hence, you will be getting updates on the various steps of the operations as and when they are happening on the ground. So as not to clog your inbox, we will be sending 4 to 5 emails for the updates. This is done via a mobile system by our ground operatives. As you will notice, this is a pioneering technology in the field of shipping and we hope that you will find it of good value.</p>
Agent on Quay	02:17:40	<p>PAS Ground Agent is currently on Quay awaiting arrival of relevant authorities for boarding.</p>
Authorities on Quay	03:34:47	<p>All authorities required for boarding (Customs, Quarantine Officer...) are now on Quay ready for start of Operation</p>

# MV MARAN HERCULES

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Task	Time	Task detail
Service launch underway	03:35:10	The boarding team is underway to meet the Vessel at specified RV point Service Launch : Tibee
Service Launch Alongside	04:31:33	Service Launch alongside Vessel. Quarantine Officer boarding vessel first for clearance as per prevailing health quarantine regulations.
Boarding Formalities	05:04:32	PAS Agent liaising with Master to complete all formalities relating to Port Authorities, Customs, Quarantine and Coast Guards.

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Task	Time	Task detail
Crew Change - On signers	05:10:28	<p>Detail of on Signer</p> <p>1 . Mr VEVAIAKIS EMMANOUIL</p> <p>Accommodation:VOILA Inland Transportation: Y.Calachand</p>
Crew Change - off signer	05:30:31	<p>Detail of off Signer -</p> <p>1. Mr BOUTSIOUKAS NIKOLAOS</p> <p>Accommodation: VOILA Inland Transportation: Y.Calachand</p>
Loading of Provision	02:27:23	Appointed ship chandler is currently loading provision on service launch Approx 15 Jumbo



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Bags



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Task	Time	Task detail
Completion of Boarding	05:36:24	All formalities cleared. Shore personnel disembarked and service launch casting away.

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