Phone: +230 5252 2122 operations@portagent.mu



#### **Real Time Reporting**

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Mar 14th, 2020

Port Louis



Task	Time	Task detail
Real Time Reporting	10:58:53	Dear all, Please note that we will be using a system of Real Time Reporting for this call. Hence, you will be getting updates on the various steps of the operations as and when they are happening on the ground. So as not to clog your inbox, we will be sending 4 to 5 emails for the updates. This is done via a mobile system by our ground operatives. As you will notice, this is a pioneering technology in the field of shipping and we hope that you will find it of good value.
Agent on Quay	10:59:17	PAS Ground Agent is currently on Quay awaiting arrival of relevant authorities for boarding.
Authorities on Quay	13:29:33	All authorities required for boarding (Customs, Quarantine Officer) are now on Quay ready for start of Operation

Task	Time	Task detail	
Service launch underway	13:29:58	The boarding team is underway to meet the Vessel at specified RV point Service Launch : Tibee	
Service Launch Alongside	13:39:36	Service Launch alongside Vessel. Quarantine Officer boarding vessel first for clearance as per prevailing health quarantine regulations.	
Boarding Formalities	13:48:55	PAS Agent liaising with Master to complete all formalities relating to Port Authorities, Customs, Quarantine and Coast Guards.	

Task	Time	Task detail	
Crew Change - On signers	13:49:08	Detail of on Signer	
		1. LAGUSAY/DAWNY JAYMR	
		2. FETALINO/HERBERT JAYMR	
		3. BASILIO/GERALDMR	
		Accommodation:	
		Inland Transportation: Y.Calachand	
Crew Change - off signer	14:52:27	Detail of off Signers -	1.
		1. CHAT ZAKIS/GRIGORIOS	
		CHARALAMPOS MR	and and
		2. SOUSOURIS/STAVROS MR	
		3. PARASKEVOPOULOS/FOT IOS MR	1600
		4. NARVAEZ/CEZAR MR	
		5. MADULA/LEMUEL MR	
		6. MAGSALAY/PAUL REY MR	
		6. MAGSALAY/PAUL REY MR 7. SULAYAO/RICHARD MR	

Task	Time	Task detail
Completion of Boarding	14:09:01	All formalities cleared. Shore personnel disembarked and service launch casting away.