Phone: +230 5252 2122 operations@portagent.mu



Real Time Reporting

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Mar 11th, 2020 Port Louis



Task	Time	Task detail	
Real Time Reporting	05:00:52	Dear all, Please note that we will be using a system of Real Time Reporting for this call. Hence, you will be getting updates on the various steps of the operations as and when they are happening on the ground. So as not to clog your inbox, we will be sending 4 to 5 emails for the updates. This is done via a mobile system by our ground operatives. As you will notice, this is a pioneering technology in the field of shipping and we hope that you will find it of good value.	
Agent on Quay	05:01:06	PAS Ground Agent is currently on Quay awaiting arrival of relevant authorities for boarding.	
Authorities on Quay	05:40:33	All authorities required for boarding (Customs, Quarantine Officer) are now on Quay ready for start of Operation	

Task	Time	Task detail
Loading of Provisions	05:05:12	Appointed ship chandler is currently loading provision on service launch Approx 2 Jumbo Bags
Service launch underway	05:40:52	The boarding team is underway to meet the Vessel at specified RV point Service Launch : Tibee
Service Launch Alongside	06:13:38	Service Launch alongside Vessel. Quarantine Officer boarding vessel first for clearance as per prevailing health quarantine regulations.





Task	Time	Task detail	
Crew Change - off signer	07:31:34	Detail of off Signer	
		1.Mr Manish Dwivedi will go to hotel	
		2.Mr Manish Bijal Dabhi will go to clinic for medical check up	
		Accommodation:ST GEORGES	
		Inland Transportation: Y.Calachand	
COMPLETION AND DISCONNECTION	20:41:26	SUPPLIER: STONEWIN MAURITIUS LTD	
		TYPE OF BUNKER -	
		VLSFO	
		QUANTITY TO BE REPLENISHED -	
		220 MT	
		BARGE NAME: MT HAKKASAN	
		BARGE ALONGSIDE -	

13.42 LT (11. 03.20)

HOSE CONNECTED -

14.42 LT



PUMPING COMMENCED - 15.06 LT

PUMPING COMPLETED-16.42 LT (11 .03.20)

HOSE DISCONNECTED - 17.36 LT

BARGE CAST OFF - 18.12 LT (11 .03.20)

TOTAL AMOUNT SUPPLIED: 220.030 MT

Boarding Formalities

06:30:20

PAS Agent liaising with Master to complete all formalities relating to Port Authorities, Customs, Quarantine and Coast Guards.

Task	Time	Task detail
Completion of Boarding	07:32:33	All formalities cleared. Shore personnel disembarked and service launch casting away.