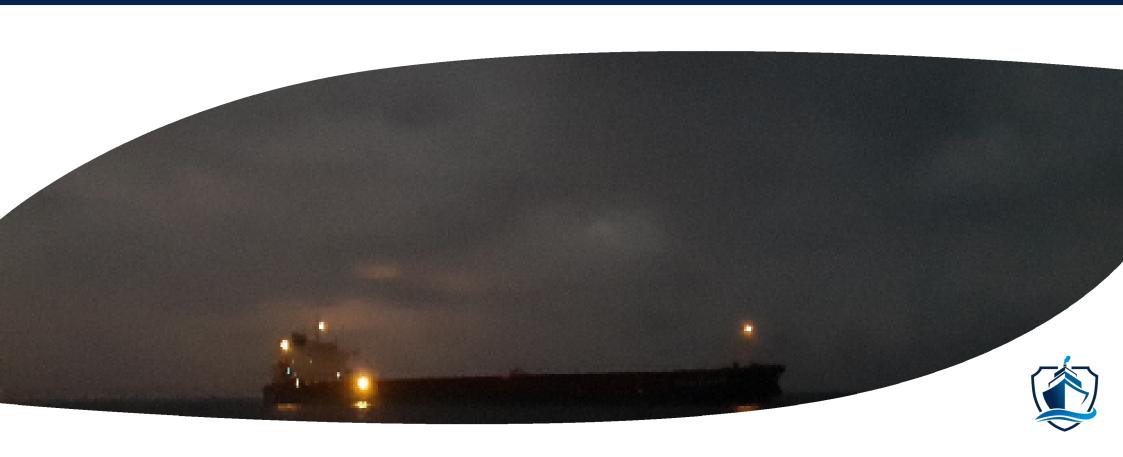
Phone: +230 5252 2122 operations@portagent.mu



#### **Real Time Reporting**

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Mar 10th, 2020 Port Louis



Task	Time	Task detail
Real Time Reporting	18:04:06	Dear all, Please note that we will be using a system of Real Time Reporting for this call. Hence, you will be getting updates on the various steps of the operations as and when they are happening on the ground. So as not to clog your inbox, we will be sending 4 to 5 emails for the updates. This is done via a mobile system by our ground operatives. As you will notice, this is a pioneering technology in the field of shipping and we hope that you will find it of good value.
Agent on Quay	18:04:22	PAS Ground Agent is currently on Quay awaiting arrival of relevant authorities for boarding.
Authorities on Quay	18:24:41	All authorities required for boarding (Customs, Quarantine Officer) are now on Quay ready for start of Operation

	Task	Time	Task detail	
_	Service launch underway	18:24:55	The boarding team is underway to meet the Vessel at specified RV point Service Launch : Tibee	
	Service Launch Alongside	19:06:00	Service Launch alongside Vessel. Quarantine Officer boarding vessel first for clearance as per prevailing health quarantine regulations.	
	Boarding Formalities	19:47:38	PAS Agent liaising with Master to complete all formalities relating to Port Authorities, Customs,  Quarantine and Coast Guards.	

Task	Time	Task detail	
Crew Change - On signers	19:47:52	Detail of on Signers	
		1. Mr XYFARAS PANAGIOTIS 2. Mr FOUSTERIS ANTONIOS	
		Accommodation: Voila Hotel Inland Transportation: Y.Calachand	
Delivery of Envelope	19:48:04	Envelope delivered on board	
		UPS 1Z 661 V76 04 9798 4506	
		All of above received by Master on board	Express Envelope
	40.40.00		
Completion of Boarding	19:48:38	All formalities cleared. Shore personnel disembarked and service launch casting away.	