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Phone: +230 5252 2122 operations@portagent.mu



Real Time Reporting

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Feb 23rd, 2020 Port Louis



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Task	Time	Task detail	
Agent on Quay	16:09:22	PAS Ground Agent is currently on Quay awaiting arrival of relevant authorities for boarding.	
Delivery of ship spares	16:22:37	Spare Part custom cleared and delivered on board	
		AWB	\$\tau_1
		All of above spares received by Master on board	



Real Time Reporting 16:23:37 Dear all, Please note that we will be using a system of Real Time Reporting for this call. Hence, you will be getting updates on the various steps of the operations as and when they are happening on the ground. So as not to clog your inbox, we will be sending 4 to 5 emails for the updates. This is done via a mobile system by our ground operatives. As you will notice, this is a pioneering technology in the field of shipping and we hope that you will find it of good value.

