Phone: +230 5252 2122 operations@portagent.mu



### **Real Time Reporting**

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Feb 20th, 2020 Port Louis





Task	Time	Task detail
Real Time Reporting	10:34:15	Dear all, Please note that we will be using a system of Real Time Reporting for this call. Hence, you will be getting updates on the various steps of the operations as and when they are happening on the ground. So as not to clog your inbox, we will be sending 4 to 5 emails for the updates. This is done via a mobile system by our ground operatives. As you will notice, this is a pioneering technology in the field of shipping and we hope that you will find it of good value.
Agent on Quay	10:34:38	PAS Ground Agent is currently on Quay awaiting arrival of relevant authorities for boarding.
Authorities on Quay	10:34:44	All authorities required for boarding (Customs, Quarantine Officer) are now on Quay ready for start of Operation



Task	Time	Task detail	
Loading of Tanks	10:34:50	Appointed ship chandler is currently loading tanks on service launch Approx 20 tanks	
Crew Change - On signers	10:34:59	Detail of on Signer	
		1.Mr Knezovic, Frano	
		2.Mr Zubcic, Marin	
		3.Mr Poljak, Toni	
		4.Mr Bugarin, Bogoslav	
		5.Mr Hasan, Domagoj	
		Accommodation:le suffren	
		Inland Transportation: Y.Calachand	
Crew Change - off signer	10:35:26	Detail of off Signer -	
		1.Mr JAVORCEK, Dominik	
		2.Mr VESKOVIC, Marko	
		3.Mr NEKIC, Bojan	
		4.Mr BUNETA, Tino	
		5.Mr IVANISEVIC, Tomo	
		6.Mr VUKSIC, Luka	
		Accommodation: le suffren	
		Inland Transportation: Y.Calachand	



Task	Time	Task detail
Delivery of ship spares	10:35:32	Spare Part custom cleared and delivered on board AWB
		176 1785 1579 1 pcs 1 kgs
		All of above spares received by Master on board
Supernumerary off signing	10:35:39	Detail of off Supernumerary -
		1.Mr AMOSOV IGOR
		2.Mr KARELIN ALEXANDER
		3.Mr RASMUSSEN MICHAEL TANG
		Accommodation: le suffren
		HotelInland Transportation: Y.Calachand
Landing of LO samples	10:35:47	Kindly note that Master has landed 1 Box containing LO samples for dispatch Forwarding Account :



Task	Time	Task detail
Boarding Formalities	10:35:55	PAS Agent liaising with Master to complete all formalities relating to Port Authorities, Customs, Quarantine and Coast Guards.
Service launch underway	10:36:02	The boarding team is underway to meet the Vessel at specified RV point Service Launch : Tibee
Service Launch Alongside	10:36:08	Service Launch alongside Vessel. Quarantine Officer boarding vessel first for clearance as per prevailing health quarantine regulations.



Task	Time	Task detail
Completion of Boarding	10:36:14	All formalities cleared. Shore personnel disembarked and service launch casting away.
Delivery of ship spares	10:36:20	Spare Part custom cleared and delivered on boardAWB All of above spares received by Master on board