



Real Time Reporting

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Feb 6th, 2020

Port Louis



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Task	Time	Task detail
Arrival / Departure Condition	10:11:00	EOSP: 1500 Lt (06.02.20) VESSEL AT RDV POSITION;1600LT FREE PRATIQUE GRANTED:16:30LT SOSP: 17:35Lt NEXT PORT: Hazira India
Agent on Quay	13:15:00	PAS Ground Agent is currently on Quay awaiting arrival of relevant authorities for boarding.
Real Time Reporting	13:15:00	Dear all, Please note that we will be using a system of Real Time Reporting for this call. Hence, you will be getting updates on the various steps of the operations as and when they are happening on the ground. So as not to clog your inbox, we will be sending 4 to 5 emails for the updates. This is done via a mobile system by our ground operatives. As you will notice, this is a pioneering technology in the field of shipping and we hope that you will find it of good value.

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Task	Time	Task detail
Authorities on Quay	15:59:00	All authorities required for boarding (Customs, Quarantine Officer...) are now on Quay ready for start of Operation
Service launch underway	15:59:00	The boarding team is underway to meet the Vessel at specified RV point Service Launch : Tibee
Loading of Provision	16:12:00	Appointed Ship chandler currently loading Provisions on service Launch Approx 14 J.Bags

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Service Launch Alongside	16:38:00	Service Launch alongside Vessel. Quarantine Officer boarding vessel first for clearance as per prevailing health quarantine regulations.
Boarding Formalities	16:39:00	PAS Agent liaising with Master to complete all formalities relating to Port Authorities, Customs, Quarantine and Coast Guards.
Crew Change - On signers	16:39:00	<p>Detail of on Signers</p> <ol style="list-style-type: none">1. Mr OLEKSANDR ADROGOV2. Mr DUPLANCIC DEAN <p>Accommodation: Voila Bagatelle Inland Transportation: Y.Calachand</p>

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Task	Time	Task detail
Crew Change - off signer	17:35:00	<p>Detail of off Signers -</p> <ol style="list-style-type: none">1. Mr TOMISLAV GRGIC2. Mr MARIO KURTOVIC3. Mr STIPE BREULJ <p>Accommodation: Voila Bagatelle Inland Transportation: Y.Calachand</p>
Delivery of ship spares	17:35:00	<p>Spare Part custom cleared and delivered on board</p> <p>AWB 1Z42922E0495648079 1 Pc 2 Kgs</p> <p>AWB 020-23854191 13 Pcs 4236 Kgs</p> <p>All of above spares received by Master on board</p>
Landing of LO samples	17:36:00	<p>Kindly note that Master has landed 1 Box containing LO samples for dispatch</p>

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Task	Time	Task detail
Completion of Boarding	17:37:00	All formalities cleared. Shore personnel disembarked and service launch casting away.
