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#### **Real Time Reporting**

The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.

Jan 20th, 2020 Port Louis





Task	Time	Task detail	
Real Time Reporting		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.	
Agent on Quay		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.	
Authorities on Quay		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.	



Task	Time	Task detail
Service launch underway		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.
ervice aunch longside		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.
Boarding Formalities		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.



Task	Time	Task detail	
Delivery of ship spares		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.	
Completion of Boarding		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.	
Arrival / Departure Condition		The system, deployed in 2013, allows our ground ops team to use pre-programmable mobile devices to report each steps of a ship call in real time. Where required, instantaneous pictures of the events are attached to the email. All ship calls serviced are currently supported with this system.	